

BELLOWS FALLS VILLAGE CORPORATION DELINQUENT WATER/SEWER COLLECTION POLICY

Water/Sewer services are billed to property owners semi-annually. Final due dates are March 25th and September 25th of each year.

FIRST NOTICE

Delinquent amounts are listed separately on each new bill. This is considered the first notice of delinquency.

DISCONNECT NOTICE

Within approximately two weeks after bills are mailed, a disconnect notice is to be sent to those with delinquent balances who did not respond to the delinquent amount listed on the new billing. The disconnect notice gives 14 days to pay the delinquent balance in full or to enter into a "reasonable payment agreement".

REASONABLE PAYMENT AGREEMENT DEFINED

1. Payment agreements must be designed to achieve payment in full of delinquent balances within the next billing cycle.
2. The first payment of the agreement must be made at the time the agreement is signed.
3. In addition to the delinquent payments, current payments must also be made when they become due.
4. Payment agreements will only be negotiated with the property owner.
5. A new payment agreement will not be permitted if previous payment agreements have been signed and the specified payments have not been made on schedule. Failure to pay will result in disconnection.

At this point, all delinquent payments must be made in cash, bank check or money order.

All disconnect notices must be printed on pink paper and copies of notice must be sent to occupant in the building.

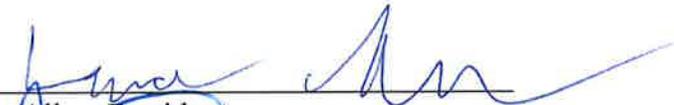
ALL STATE STATUTE CRITERIA MUST BE ADHERED TO FOR DISCONNECTION.

In order to reconnect and resume water/sewer service:

1. Delinquencies must be paid in full.
2. A reconnect fee of \$25.00 must be paid.

Delinquent Water/Sewer Collection Policy
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Adopted by the Bellows Falls Village Corporation Board of Trustees this 14th day of February, 2012.



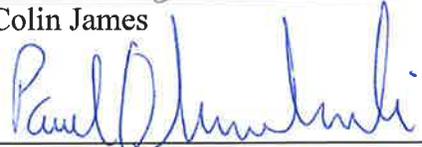
Lance Allen, President



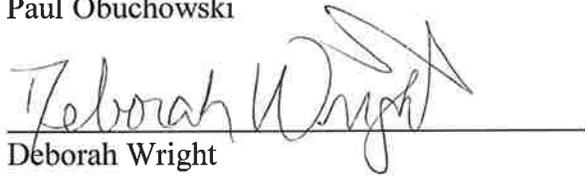
Stefan Golec, Vice-Chair



Colin James



Paul Obuchowski



Deborah Wright